

What do you need support with?

Getting Started

When you first start using SimVenture Evolution, make sure you start here...

Basics – View the 'SVE Basics' video at: <https://vimeo.com/158052600>

Navigation – View the 'SVE Navigations' video at: <https://vimeo.com/158075900>

Workflow – View the 'SVE Workflow' video at: <https://vimeo.com/158075923>

Core Principles – View the 'SVE Core Principles' video at: <https://vimeo.com/158075923>

These areas are also covered in the Walkthrough Activities which you can access via your Dashboard.

Within the simulation you can review the videos at Menu/View Videos






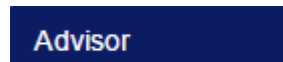
HELP button - for explanation of the interface



Managing your simulated business

There are various places to find support on running a virtual business:

- **Global 'i' button** – switch this on to highlight clickable areas of the screen 
- **Change Strategy 'i' buttons** – click to explain each element within a Change Strategy screen 
- **Business Area Tabs** – Information/KCs/Impacts 

Location			
Overview	Information	Key Considerations	Impacts
- **Advisor button** – access detailed support based around key strategic questions that are confronted by every business owner 

History / Resources / production / purchasing / branding / mkt rsrch / pricing / prod design / prod tech

In development:

Integrated videos explaining more complex business areas

Technical

This feature should only be used if you identify a **technical** issue, no business advice will be provided here.



Access *Menu/Send Error Report* within the simulation and provide as much detail as you can about the nature of the technical issue.
